



Project idea :

We are looking for EU partners in the field of home care and home help

Theme:

Evolution in social work, user participation in public policy.

Context:

Saint-Brieuc Armor Agglomération (SBAA) is a local authority that covers 32 communes in the north of Brittany in France.

The team at the “Centre Intercommunal d'Action Sociale” (CIAS) provides support for the elderly, people with disabilities and people suffering from disabling illnesses. We operate in the 32 communes of the conurbation, bringing together local public services and home help and support.

<https://www.saintbrieuc-armor-agglo.bzh/vivre-et-habiter/sante-et-solidarites/le-cias-avec-vous-au-quotidien/centre-intercommunal-daction-sociale-cias>

Activity 2024 at the CIAS



Over 450 members of staff
Home help : 310 000h/year
1400 actions per day
1800 bénéficiaires

Home care :
234 beds
260 patients / year

Food service :
1350 000 meals per year
450 meals per day
550 beneficiaries



The needs identified on which the CIAS wishes to work in partnership at European level:

- The participation of homecare users and beneficiaries in the Conseil de Vie Sociale (social life council): How can we hear what beneficiaries have to say about the homecare service, and how can we listen to their proposals to improve the service ? How can we encourage participation of beneficiaries or their families ?
- Faced with recruitment difficulties, how can we make home service jobs more attractive? How can we organise work in a way that meets employees' expectations in terms of work-life balance, while offering a quality service from 8am to 9pm, including at weekends? How can we improve recognition of these professions in society?

- How can we support people with disabilities, and in particular those with psychological problems, at home?

How can we provide better support for patients, while respecting the SAD agent? How can we ensure better coordination between the various stakeholders, in particular psychiatric professionals?

Content of the cooperation project :

- Video or face-to-face exchanges of practices, joint development of methods and tests. Putting elected representatives and professionals in touch with each other
- Organisation of workshops and training courses
- Internal and external communication initiatives, etc. to be defined according to needs.

What the CIAS can share with other partners:

→ Feedback on the purchase of a fleet of vehicles to avoid the use of staff's personal vehicles.

→ An initiative to prevent violence against home helpers: a board game was developed and will be used as a basis for training all staff by 2026 on the issue of addressing violence (physical, psychological, sexist, etc.). It can be adapted to other contexts.

Types of partners sought :

Local authorities, associations, NGOs or companies that share the same issues and have tested inspirational methods to tackle the issue.

Organisations that can bring expertise in the field listed above.

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